



F. M. Ligon
Ford Motor Company
P.O. Box 1904
Dearborn, Michigan 48121

0700435

1937



2001 Crown Victoria

Vehicle ID#: 2FAFF *File Copy*

September, 2002

STATE OF UTAH MOTOR POOL

447 W 13800 S

DRAPER, UT 84020-8145

Ford Motor Company is contacting you about a recall that is still not completed on your 2001 Crown Victoria.

**Vehicle Identification
Number:**

**Recall Number
and Description:**

01S21 - Seat Belt Buckle Retention

**What You
Should Do:**

Please return your Crown Victoria to your Ford dealer for repair. This will be done free of charge. If you do not already have a servicing dealer, please access www.dealerconnection.com for dealer addresses, maps, and driving instructions.

**Service
Assistance:**

If the dealer doesn't make the repair promptly and without charge, you may contact the Ford Customer Relationship Center, P.O. Box 6248, Dearborn, Michigan 48121, or (866) 436-7332 Monday through Friday: 8AM - 11PM; Saturday: 8AM - 6PM (Eastern Time Zone). Hearing impaired: (800) 232-2952. TDD for the hearing impaired. Internet: www.ownerconnection.com

If you had this service performed recently, please disregard this notice.

We regret any inconvenience you may have, but we want you to have the service performed without delay. We value you as a loyal Ford Motor Company customer and we want you to have the continued satisfaction you are entitled to expect from your Crown Victoria.

REMEMBER - THERE IS NO CHARGE FOR HAVING THIS CORRECTION MADE.

Sincerely,

Frank M. Ligon

Director

Vehicle Service and Programs

